



MARYLAND HEALTH CARE COMMISSION

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MHCC 10-009

Provision of Consulting Services for Patient Centered Medical Home Pilot Evaluation

ADDENDUM #1

1. What exactly are you seeking from the environmental scan?
 - a. From the rfp it seems like you are looking for a review of the two software packages and a review of the 11 pilot practices. Is this the case or are you looking for something else? **RESPONSE: We would expect the scan to look at what other states and some single payer pilots have used.**
 - b. Do you expect the environmental scan to include surveys of physicians using the two systems? **RESPONSE: No, a survey would be beyond the scope of this effort.**
 - c. Do you have a model in mind for the extent of the scan? **RESPONSE: No specific model is envisioned, the scan would aim to identify approaches that are workable under the Maryland PCMH pilot**
2. What is exactly do you mean by the ‘transformational component’ Page 2 item 2.
RESPONSE: The transformational component consists of outreach activities that assist a practice in adopting the patient centered medical home. We assume that a typical practice would be either family practice or pediatrics practice. Under the PCMH model that practice would be expected to expand care access (afterhours and electronic), expand care coordination activities (using internal or external care coordinators), manage patients’ chronic conditions as appropriate, enhance communication with the patient and patient’s family, adopt an electronic records system, and report on the practice’s care quality.
3. Will MHCC consider reissuing this RFP with a higher budget ceiling? **RESPONSE: This solicitation is delegated as a Small Procurement. No additional funds are anticipated.**

4. How will the vendor get access to the two software systems? Is it your expectation that the cost for accessing these systems be built into proposed budget?

RESPONSE: MHCC will provide access to the assessment tools, at no cost to the consultant.

Issued by
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Procurement Officer